From: Justin Cooper

Sent: 9/2/2011 8:03:46 PM +00:00

To: Bryan M. Pagliano

CC: Jon Davidson

B6

Subject: Re: Question

Easy to do.
Go to settings
Advanced
Service books
And delete anything that says cmime
Or hr15@att.blackberry.net
Or hdr22@clintonemail.com

Try to leave the stuff that says desktop

Got that jd?

From: Bryan Pagliano [mailto
Sent: Friday, September 02, 2011 04:02 PM
To: Justin Cooper
Cc: Jon Davidson
Subject: Re: Question

Service book comes from att, doesn't disappear with wipe. I don't have a berry on me that I can use to aid in a walk through.

Still hunting on server logs for issue.

On Sep 2, 2011 12:59 PM, "Justin Cooper" [   ] wrote: B6
> We wipped it. But I bet there may be lingering service books
>
> ----- Original Message -----
> From: Bryan Pagliano [mailto: [   ]
> Sent: Friday, September 02, 2011 03:55 PM
> To: Jon Davidson
> Cc: Justin Cooper
> Subject: Re: Question
>
> Oh and did we clear out the google settings from the device?
>
>
>
> On Sep 2, 2011, at 12:41 PM, Jon Davidson [   ] wrote:
>
>> Yep
>> Off now
>>
>> ----- Original Message -----
>> From: Bryan Pagliano [mailto: [   ]
>> Sent: Friday, September 02, 2011 03:38 PM
>> To: Jon Davidson
>> Cc: Justin Cooper
>> Subject: Re: Question
>>
>> Can you take it off the charger?
>>
>>
>>
>> On Sep 2, 2011, at 12:38 PM, Jon Davidson [   ] wrote:
>>

>>> it's currently charging
>>> but not connected to PC or cradle
>>>
>>> ----- Original Message -----
>>> From: Bryan Pagliano [mailto:⬚⬚⬚⬚⬚⬚⬚]   B6
>>> Sent: Friday, September 02, 2011 03:36 PM
>>> To: Jon Davidson; Justin Cooper
>>> Subject: Question
>>>
>>> Is the device connected to a cradle or a pc currently?

Message Headers:

From: Justin Cooper ⬚⬚⬚⬚⬚⬚⬚⬚
To: "Bryan M. Pagliano" ⬚⬚⬚⬚⬚⬚⬚
CC: Jon Davidson ⬚⬚⬚⬚⬚⬚⬚
Date: Fri, 2 Sep 2011 16:03:46 -0400
Subject: Re: Question

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PR_RIM_MSG_ON_DEVICE_3_6:	true
PR_RIM_DELETED_BY_DEVICE:	true
PR_RIM_MSG_REF_ID:	-1335984356
PR_RIM_MSG_FOLDER_ID:	-3
PR_RIM_PAGER_TX_FLAG:	true
PR_RIM_MSG_STATUS:	1
PR_RIM_INTERNET_MESSAGE_ID:	

B6